



**Position:** Cellular Site/Field Technician

**Location:** Emeryville, CA

**Pay:** \$20- \$25/hr DOE

**Purpose:** The Cell Site Technicians will install radios, Ethernet upgrade equipment and commission RBS/BTS. This person will also troubleshoot IP issues that arise in the field.

Job Functions: Essential Duties and Responsibilities include, but may not be limited to the following:

- Provide field support for new cell construction in the following areas: on site supervision, equipment delivery coordination, path alignment coordination, equipment installation, cell turn up, and cell optimization
- Provide technical support with pathing and maintaining backhaul network
- Install cable and program new equipment at site locations by maintaining proper cable management and loading configuration files into power management system, servers and other devices located with the cabinet
- Determine the cause of equipment failure using various types of complex test equipment
- Commission new sites into the network by working with remote team to test functionality and alarms
- Test for handovers, signal strength and basic functionality
- Receive, investigate, resolve and track trouble tickets
- Assist with resolving customer related issues and visit customer location as necessary to ensure 100% satisfaction
- Maintain network documentation with a very high level of accuracy
- Responding to all NOC call outs within a specified area and contact the appropriate field staff to resolve a system problem
- Technician may be assigned to 24-hour "on call" duty to resolve any cell-related or customer issues
- Perform and complete coax sweep test coax as needed, Anritsu certified is preferred.

**Working Conditions and Physical Demands:** Individuals must have a valid driver's license and driving record meeting the company policy conditions. Must have the ability to work weekends, nights, in extreme weather conditions if necessary, and be willing to travel extensively. Great physical condition.

**Qualifications:**

- 3+ years of experience in a technician role
- 2 year technical degree preferred
- Anritsu certification is strongly preferred
- UMTS, certification is preferred
- Strong PC and IP trouble shooting skills
- Previous experience in a customer support role required
- Experience with wireless and data networking equipment a plus
- Organization with a strong attention to detail
- Capable of working with minimum supervision
- Working knowledge of safety standards and regulations
- Must possess a valid state driver's license

If you would like to apply to this position, send your resume immediately to [ngcajobs@ng.army.mil](mailto:ngcajobs@ng.army.mil) and state you are applying for this position, and call The Work for Warriors staff @ 916-854-4426.